

## Franklin T9 Hotspot data notifications correction with USB connection

Below are step by step instructions to help solve the data notification that you may have received on your T-Mobile Franklin T9 Hotspot. At anytime if you have questions, please email [FlintSchools@T-Mobile.com](mailto:FlintSchools@T-Mobile.com) for support.

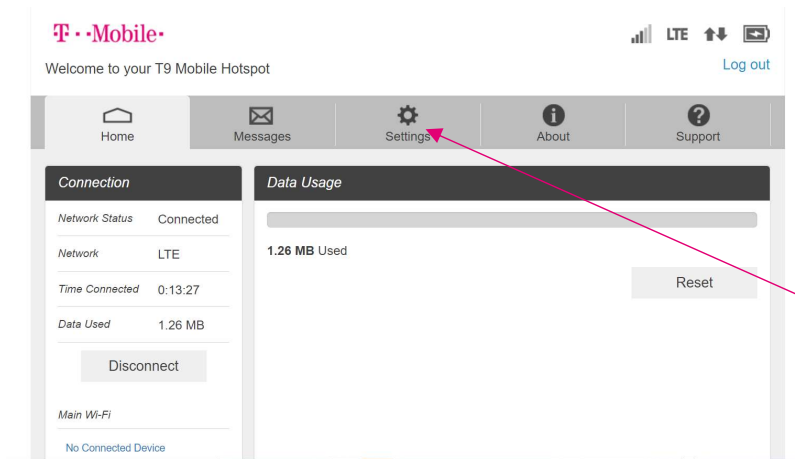


Step 1 - Open the web browser on your computer and plug in the Hotspot with a USB Cable. From the hotspot to the Chromebook or computer

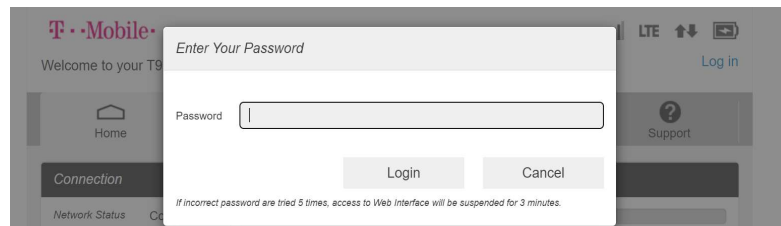


Step 2 – type in [Http://Mobile.Hotspot](http://Mobile.Hotspot) in the address field

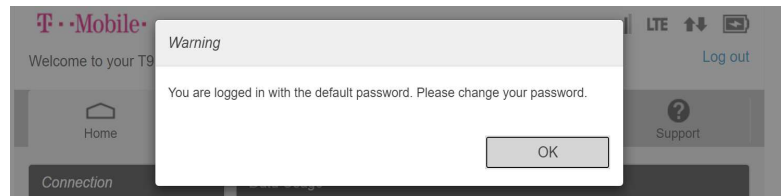
please email [FlintSchools@T-Mobile.com](mailto:FlintSchools@T-Mobile.com) for support



Step 3 – Click the settings tab

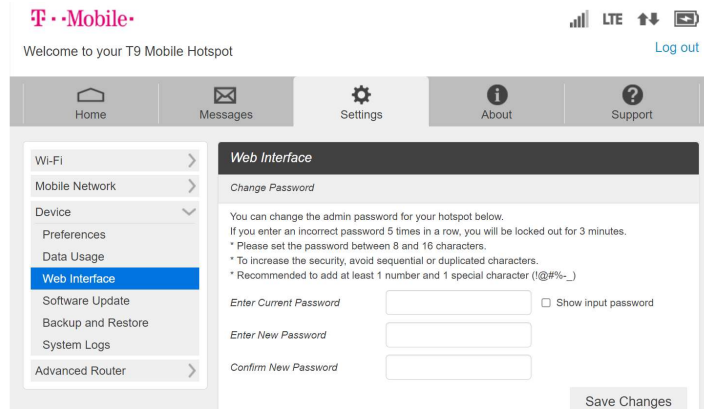


Step 4 – will prompt for a password, type in admin (all lower case) then select Login.

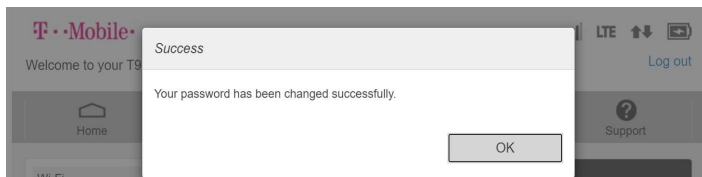


Step 5 – it will prompt you to change the password. Select ok.

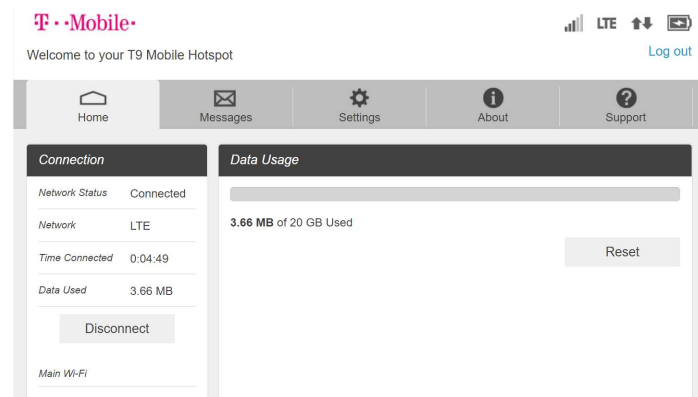
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Step 6 – enter admin in the current password, then create a new password. It will have to be 8 characters long and not have any consecutive numbers such as 1234. Enter the new password, and confirm new password, then select save changes.

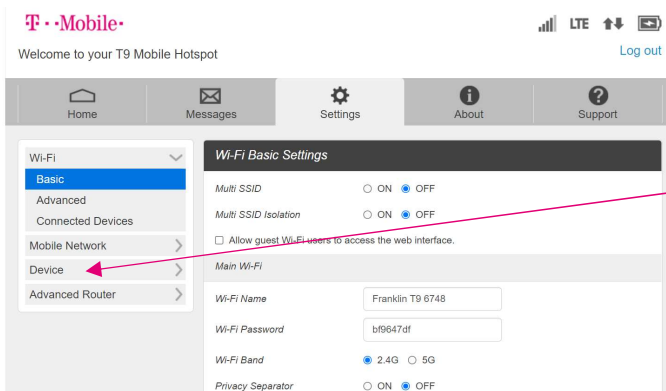


Step 7 – Select ok

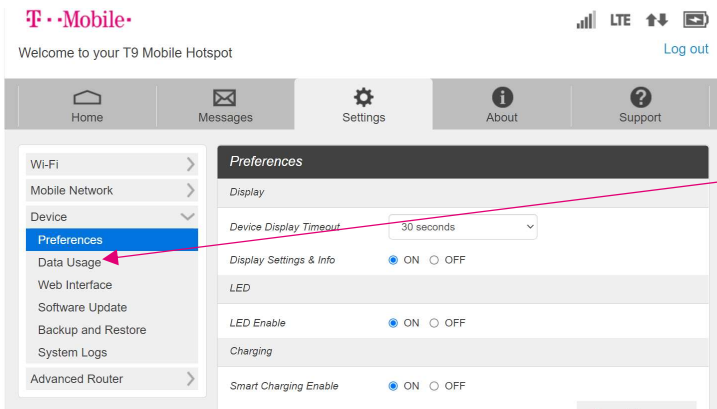


Step 8 – after selecting ok, it will take you back to the home screen.

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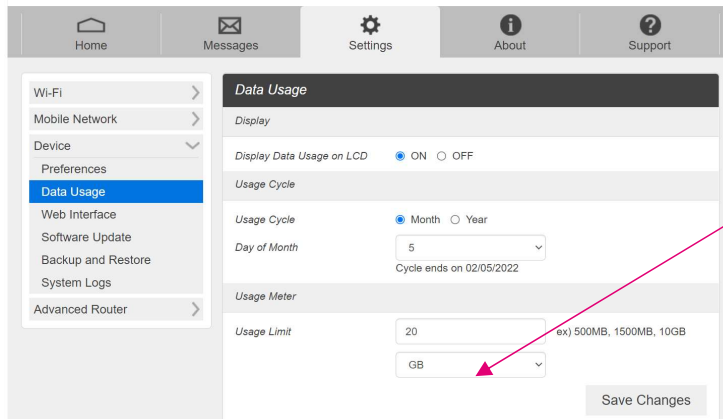


Step 9 – Select Devices

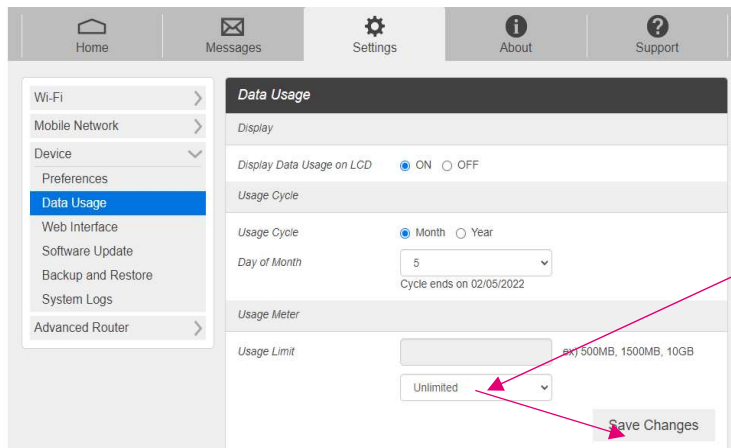


Step 10 – Select Data Usage

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Step 11 – Select GB



Step 12 – make sure it shows unlimited then select save changes. After that disconnect the hotspot and close on the web browser.

After successfully completing these steps, you should no longer get data notifications stating you are out of data.